# **NEWSLETTER**



### **Member & Chapter Services Committee**

October 2015



## SUBMIT YOUR PROPOSAL TO BE A PRESENTER

The Association of Public-Safety Communications Officials (APCO) International invites you to participate in APCO 2016, August 14 - 17 in Orlando, Florida.

This is your opportunity to be part of this premiere event - share your knowledge and expertise with the public safety communications community. We are looking for dynamic speakers that will engage attendees and leave them with valuable information that will enhance their experience as an attendee.

We encourage submissions from an interdisciplinary spectrum from the following areas:

- Frontline Telecommunicator
- Leadership Development
- Communication Center Management
- Emergency Preparedness, Response and Situational Awareness
- Radio Technologies, LMR and Spectrum Management
- NG9-1-1 and Emerging Technologies
- Current Edge Issues / Hot Topics
- NG9-1-1 and New Response Technology
- Social Media in the PSAP
- Industry Products and Tools

Visit: www.apco2016.org/wp-content/uploads/SpeakerProposalGuide.pdf

All submissions are due by December 31, 2015 and speakers selected for inclusion will be notified by April 2016.

Once the APCO 2016 educational program is complete, it will be posted on the website. Additional information for APCO 2016 can also be found at <a href="https://www.apco2016.org">www.apco2016.org</a>. Please check the website frequently as it will be updated regularly.

#### Upcoming Member and Chapter Services Webinars'

The Two Upcoming Webinars' are designed to provide useful information about the RPL (Registered Public-Safety Leader) Program, the Review of the Updated Long Range Strategic Plan of APCO International and hear one chapter's journey to tracking contributions and participation for Life/Senior membership. They are scheduled for the following dates and times:

November 12<sup>th</sup> at 2 pm Eastern Time & November 17<sup>th</sup> at 10 am Eastern Time

Use the link below to register for the teleconferences. https://attendee.gotowebinar.com/rt/2563528222758821890

#### **Life Member Nominations**

It's autumn and that means the holidays are right around the corner, and then the New Year, and before you know it the *February 1* deadline to submit a Life Member nomination.

It takes 15 years of membership and at least 5 significant contributions toward meeting the global needs of the association to qualify for the Life Member designation. Any Full, Associate, or Commercial member that meets the criteria may be nominated. You may find the Life Member eligibility requirements and nomination procedures in the Policy Manual - download the most current copy from www.apcointl.org/governance.



Past President and Credentials Committee member, Gary David Gray, continues to volunteer his time to assist any chapter's executive board with successfully completing nomination forms for their members. Contact Gary through PSConnect.

Please let me know if you have any questions.

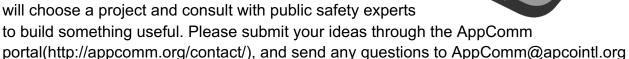
Susan Stowell Corder

stowells@apcointl.org

#### Seeking Ideas for a Public Safety App Challenge

APCO is collaborating with several companies on an "App Challenge." Over the next few months, app developers will review public safety use cases and attempt to build tools that improve situational awareness, leverage GIS tools, and respond to a variety of

unmet needs. The first step in the challenge is collecting public safety use cases and ideas for apps. We need your help! For example, could an app help new public safety telecommunicators learn EMD protocols, or do firefighters need help keeping track of nursing home door codes? All ideas are welcome. After we collect the ideas, developers will choose a project and consult with public safety experts



#### **Membership Information**

Member Type	10/1/2014	10/1/2015
Associate	3,383	3,160
Commercial	999	880
Full Member	6,420	5,979
Full Group Members	3,093	4,164
Online Group Members	8,058	10,821
Commercial Group Members	N/A	132
Total Number of Members	21,953	25,136
Total Number of Group Agencies	519	683
Commercial Group	N/A	18

#### 82<sup>nd</sup> Annual APCO International Conference & Expo



August 14 - 17, 2016 Orlando, Florida www.apco2016.org

#### **APCO Atlantic Chapter Regional Fall Training Conference**



October 25–28, 2015
Sheraton Burlington Hotel & Conference Center
870 Williston Road
South Burlington, VT 05403
Phone: 802.865.6600 / Fax: 802.865.6617

www.apco-atlantic.org

#### Nebraska APCO / NENA Annual Conference

Keynotes, Educational Sessions and more!

October 26 - 28, 2015
Cornhusker Marriott Hotel
Lincoln, Nebraska

For more information go to: www.neapconena.org

#### Virginia APCO / NENA State Interoperability Conference and Expo

#### The 7<sup>th</sup> Annual Virginia Public Safety Communications Fall Conference

Save the Date!
October 27 - 30, 2015
The Historic Hotel Roanoke and Conference Center
Roanoke, Virginia



Fifty vendor booths, outside exhibits, 4 educational tracks, supersessions and many opportunities to network with peers and experts in the field of emergency communications.

Visit us on the web for information as it becomes available at: www.virginia-apco.org

#### Illinois Public Safety Telecommunications (IPSTA) Annual Conference

November 1 – 4, 2015 Crowne Plaza Springfield, IL

**Housing and Registration Now Open!** 

www.911conference.org



#### 2015 Wyoming APCO / NENA Conference



SAVE THE DATE!
November 2-4, 2015
Wyoming APCO-NENA Fall Conference
At the Ramkota Hotel
Casper, Wyoming
www.ramkotacasper.com

Trainers this year include Heather Joyner, who presented at the 2015

NENA Conference & Expo!

Please visit our website for more information:

www.wyomingapco.com

#### APCO Emerging Technology Forum – Atlanta, Georgia

The next Technology Forum will be held **November 17-18, 2015** at the Ritz-Carlton, Atlanta, GA.

This two-day event will bring together attendees and industry leaders to discuss technologies that are on the horizon and address the challenges of the ever-changing landscape of public safety communications.



#### Who Should Attend?

Anyone who wants to keep up-to-date on what is happening not just in their PSAP, but around the country and on Capitol Hill. Past attendees include telecommunicators, trainers, PSAP managers, vendors, representatives from the FCC and FirstNet, and other government officials.

Registration is now open! http://techforum.apcointl.org/registration/

#### 2016 APCO Western Regional Conference - Portland, Oregon

The Oregon Chapter of APCO International is proud to be hosting the 2016 APCO Western Regional Conference! The conference will be held March 8-10, 2016 at the Oregon Convention Center in Portland, Oregon.

We are looking for high-quality and unique training sessions for a wide variety of attendees, in the categories of frontline operations, supervision, technology, health & wellness and



training. Sessions should be relevant and timely to 9-1-1 center operations and/or the public safety communications industry.

We look forward to hearing from you!

#### Washington State APCO / NENA Fall Training Forum



# Call for Papers

2016 Public Safety
Communications Conference
June 22 - June 24, 2016
Kennewick, Washington



The theme for the 2016 conference is "Tech Know U". The focus will be on how everchanging technology drives and changes our culture in the communications center; for not only dispatch staff, but the entire organization.

Speaker Registration - As a program Primary Speaker you'll receive one (1) full registration. This includes entrance to the exhibit hall, all sessions and meals included in full registration (does not include Awards Banquet).

For additional information, Submission Requirements and Evaluation Criteria Please Visit:

http://waapconena.org/Downloads/Front/2016\_call\_for\_papers.pdf

# **APCO Institute Schedule**

Visit the APCO Institute Site for the most up-to-date course information! <a href="http://apcointl.com/training-and-certification.html">http://apcointl.com/training-and-certification.html</a>

Course Name	Dates / Time	Location	Contact:
Active Shooter #40433	October 19, 2015 8 am - 5 pm	Cayuga County 911 7445 County House Rd Auburn, NY 13021	Ben Guzalak bguzalak@cayugacounty.us (315) 294-8085
Active Shooter #41576	November 2, 2015 8 am - 5 pm	Sheraton on the Falls 5785 Falls Ave Niagara Falls, ON	Ann Nguyen anh@eventsbyspark.com (403) 990-8968
Active Shooter #41358	November 12, 2015 8:30 am – 5:30 pm	Lehigh Valley Hospital Cedar Crest Campus 1200 S. Cedar Crest Blvd. Allentown, PA 18013	Daryl George Daryl_r.george@lvhn.org (610) 402-2333
Communications Center Supervisor #41181	Oct 20 - 22, 2015 8 am - 5 pm	Genesee County Sheriff's Office 165 Park Rd. Batavia, NY 14020	Steven Sharp & James Tripp Steven.sharpe@co.genesee.ny.us (585) 345-3000 Ext. 3400
Communications Center Supervisor #41429	Oct 26 - 28, 2015 8 am - 5 pm	Utah County Sheriff Office Emergency Operations Center 3075 N. Main St. Spanish Fork, UT 84660	Leslie Curtis lcurtis@utahvalley911.org (801) 794-3944
Communications Center Supervisor #41574	Nov 4 – 6, 2015 8 am - 5 pm	Rutland Library 280 Main St. Rutland, MA 01543	Phyllis Chartier pchartier@rrecc.us (508) 886-4106
Crisis Negotiations for Telecommunicators #41463	October 20, 2015 8 am - 5 pm	Wayne County Public Safety Building Emergency Management 7376 Route 31 – 2 <sup>nd</sup> Floor Lyons, NY 14489	Greg DeWolf gdewolf@co.wayne.ny.us (315) 946-5711
Crisis Negotiations for Telecommunicators #41464	November 10, 2015 8 am - 5 pm	Wayne County Public Safety Building Emergency Management 7376 Route 31 – 2 <sup>nd</sup> Floor Lyons, NY 14489	Greg DeWolf gdewolf@co.wayne.ny.us (315) 946-5711
Communications Training Officer #41597	Nov 10 – 12, 2015 8 am - 5 pm	Cortland County Regional Training Center 999 Route 13 Cortland, NY 13045	David L. Tanner Dtanner@cortland-co@org (607) 423-1714
Disaster Operations & the Communications Center #41245	November 4, 2015 8 am - 5 pm	Frederick C. Conley Training Center 20 East Central Street Natick, MA 01760	Charles Goodwin Goodwin@natickpolice.com (508) 647-9500 Ext. 3015
Emergency Medical Dispatch (EMD) 5.2 #41704	Oct 26 - 29, 2015 8:30 am – 4:30 pm	Halifax Police Department 540 Plymouth St. Halifax, MA 02338	Matthew Tucker Mtucker.halifaxemergency@gmail. com (781) 293-3511
Emergency Medical Dispatch (EMD) 5.2 #41701	Nov 2 – 5, 2015 8:30 am – 4:30 pm	Holden Public Safety Building 1370 Main St. Holden, MA 01520	Chris Carey ccarey@holdenma.gov (508) 210-5602

Emergency Medical Dispatch (EMD) 5.2 #41703	Nov 3 – 6, 2015 8:30 am – 4:30 pm	Essex County R.E.C.C. Training Room 18 Manning Ave. Middleton, MA 01949	Lee Ann Delp Ldelp@ecress.org (978) 824-7292
APCO Instructor Training PST-I, CTO-I, EMD-I, FSC-I, LEC-1	Oct 23 – 27, 2015 8 am – 5 pm	Bentonville Police Department 908 SE 14 <sup>th</sup> St. Bentonville, AR 72712	Ronya Marveggio Ronya.marveggio@bentonville.ark ansas.gov (479) 271-3183
Surviving Stress #40156	November 10, 2015 8 am – 5 pm	FoxCromm 301 S. Rt. 59 Fox Lake, IL 60020	Deborah J. Little littled@foxlake.org (847) 587-3100

# **Committee Members and Chapter Assignments**

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
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Varnado,Jack RPL	Louisiana, Mississippi	Jvarnado@LPSO.org

#### From the Member and Chapter Services Committee

#### Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee