

# MISSOURI PROFESSIONAL TRAINING PARTNERSHIP CERTIFIED COURSES

Class	Legal Aspects	Interpersonal Perspectives	Technical Studies	Skill Development	Total Hours	Expiration	Owner	Author
7 Habits of Highly Effective People		2			2	5/1/2024	MO Partner	Martin
Active Learning		2			2	12/1/2025	MO Partner	Martin
Active Listening				1	1	2/1/2025	MO Partner	Martin
Active Shooter for Communicators		1		2	3	1/1/2026	MO Partner	Martin
Adult Learning Theory		1			1	2/1/2024	MO Partner	Dykes
Americans with Disabilities / TTY	1	1			2	11/30/2025	MO Partner	Martin
Are You Ready for the Big One?		2			2	5/1/2024	MO Partner	Martin
Boating and Water Related Incidents: Who You Gonna Call				1	1	10/1/2025	MO Partner	Larimer
Call Classification	1			1	2	5/1/2024	MO Partner	Martin
Call Prioritization	1			1	2	1/30/2025	MO Partner	
Call Taking to Intelligence Gathering				1	1	1/1/2025	MO Partner	Konarski
Calming the Caller		1			1	8/1/2025	MO Partner	Martin
Chemical Suicide				1	1	5/1/2024	MO Partner	Martin
Communicating in Comm & Coping	1				1	10/1/2025	MO Partner	Martin
Communications for Responders		1	2	1	4	1/30/2025	MO Partner	
Concepts of Legal Liability	1				1	1/30/2025	MO Partner	
Confronting Bias in the Workplace		1			1	8/1/2025	MO Partner	Martin
Continuing Education		2			2	10/1/2025	MO Partner	Martin
Counseling Skills for Supervisors	1	1			2	1/30/2025	MO Partner	
Criminal Justice Introduction	1				1	10/1/2024	MO Partner	Dykes
Crisis Intervention				1	1	8/1/2025	MO Partner	Shell
CTO Refresher		1			1	3/1/2025	MO Partner	Stieffermann
Customer Service		2			2	1/1/2026	MO Partner	Martin
Dealing with Mental Differences				1	1	12/1/2025	MO Partner	Stieffermann
Developing a Strong Work Relationship With Your People		1			1	4/1/2024	MO Partner	Martin
Difficult Conversations for Leaders		1			1	10/1/2024	MO Partner	Martin
Distracted on Duty	2				2	3/1/2024	MO Partner	Konarski
Domestic Violence Awareness		1			1	8/1/2024	MO Partner	Sneed
Domestic Violence Calls				2	2	10/1/2025	MO Partner	Shell
Down or Missing Aircraft				2	2	9/1/2024	MO Partner	Dykes
EMD Legal Issues (EMD Instructor Cert)	2				2	1/30/2026	MO Partner	EMD

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Cert)		1			1	1/30/2026	MO Partner	EMD
Cert)	1				1	1/30/2026	MO Partner	EMD
Empathy and the Dispatcher		2			2	11/1/2025	MO Partner	Konarski
Employee Development		1			1	6/1/2025	MO Partner	Martin
Empowered Dispatcher		1			1	10/1/2025	MO Partner	Konarski
Evaluation Skills For Supervisors	1	1			2	1/30/2025	MO Partner	
Excited Delirium		2			2	6/1/2024	MO Partner	Shell
Falling In Love All Over Again		1			1	9/1/2025	MO Partner	Konarski
Fitness for the Telecommunicator		3			3	2/1/2024	MO Partner	Stieferman
Five Steps to Effective Training		1			1	1/30/2026	MO Partner	Martin
Force De-Escalation: It Starts with the Initial Call				1	1	5/1/2024	MO Partner	Martin
Gathering the Pieces: Call Processing		1		1	2	5/1/2024	MO Partner	Shell
Gossip in the Workplace		1			1	5/1/2024	MO Partner	Martin
Growth & Leadership Roundtable	1				1	1/1/2025	MO Partner	Dykes
Handling Conflict in the Workplace		2			2	5/1/2024	MO Partner	Martin
Handling Difficult Callers				1	1	1/1/2026	MO Partner	Martin
Handling Domestic Violence Calls				1	1	1/30/2025	MO Partner	
Handling Hostage Calls				1	1	1/30/2025	MO Partner	
Handling Suicide Calls				1	1	1/30/2025	MO Partner	
HAZMAT Response for Fire EMS				1	1	1/30/2025	MO Partner	
HAZMAT Response for Police				1	1	1/30/2025	MO Partner	
Help My Car is Sinking!				2	2	2/1/2024	MO Partner	Martin
Help! Bully in the Comm Center		1			1	10/1/2024	MO Partner	Martin
Help! My Workplace is Toxic	1	1			2	3/1/2025	MO Partner	Martin
Inviting Meaningful Feedback		1			1	3/1/2025	MO Partner	Martin
Jaded Dispatcher-You, Burnout, & Mitigation		1			1	9/1/2024	MO Partner	Dykes
Just a Dispatcher		1			1	11/1/2025	MO Partner	Shell
Keyboard Yoga		1			1	9/30/2025	MO Partner	Konarski
Large Fire Scene Operations				1	1	1/30/2025	MO Partner	
Lead Right Now!		2			2	3/1/2024	MO Partner	Martin
Leadership: Taking to the Next Level		1			1	3/2/2025	MO Partner	Konarski
Liability and Courtroom Demeanor	1	1		1	3	5/1/2024	MO Partner	Stieferman
Liability for Communications	1				1	1/30/2025	MO Partner	

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Liability for Communications	2				2	1/30/2025	MO Partner	Shell
Liability Issues for Supervisors	1				1	1/30/2025	MO Partner	
Applications			1		1	10/1/2024	MO Partner	Dykes
Make Me Happy		1			1	5/1/2024	MO Partner	Martin
Message Routing & Composition				2	2	10/1/2024	MO Partner	Martin
40)	8	7	6	19	40	8/1/2024	MO Partner	Martin
MO Training Standards Act	1				1	3/1/2024	MO Partner	Dykes
MO PSC Course Law Enforcement Only (P-16)	3	4		9	16	8/1/2024	MO Partner	Martin
Mult Unit/Agency Response for Fire				1	1	1/30/2025	MO Partner	
Officer Down				1	1	10/1/2024	MO Partner	Dykes
Officer Involved Shooting				2	2	11/1/2025	MO Partner	Dykes
Outlaw Motorcycle Gangs (OMG)				1	1	7/1/2024	MO Partner	Rodgers
Performance Evaluations to Improve Performance		2			2	1/30/2025	MO Partner	Martin
Personal Development: You 2.0		2			2	2/1/2024	MO Partner	Shell
Personality Study: Why You Are the Way You Are		1			1	11/1/2025	MO Partner	Stieffermann
Philosophy 101: Aristotle's Comm Center		1			1	9/1/2025	MO Partner	Sneed
Policy & Procedures for Supervisors	1	1			2	1/30/2025	MO Partner	
Power of Positive Thinking		1			1	10/1/2024	MO Partner	Larimer
Proactive Leadership Strategies	1	1			2	6/30/2025	MO Partner	Konarski
Problem Solving for Supervisors		1			1	1/30/2025	MO Partner	
Radio Technique				1	1	5/1/2024	MO Partner	Moore
Radio Technology / Radio 101			1		1	5/1/2024	MO Partner	Martin
Report Procedures		1			1	1/30/2025	MO Partner	
Resources! I Need Resources!	1				1	7/1/2024	MO Partner	Dykes
Responder Safety for Fire EMS				1	1	1/30/2025	MO Partner	
Responder Safety for Police Personnel				2	2	1/30/2025	MO Partner	
School Violence: Comm Nightmare		1		2	3	5/1/2024	MO Partner	Shell
Soliciting Critical Info from Children				1	1	1/30/2025	MO Partner	
Soliciting Critical Information from Child Callers				2	2	10/1/2023	MO Partner	Moore
Speed Matters: Radio Technique				1	1	10/1/2023	MO Partner	Larimer
Stay Interviews: Building Enthusiastic Stayers		1			1	4/1/2024	MO Partner	Martin
Steer It & Clear It	1				1	9/1/2025	MO Partner	Larimer
Stress Management		2			2	1/1/2024	MO Partner	Martin

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Super Sleuthing in Dispatch				1	1	2/1/2024	MO Partner	Dykes
Swat and Raid Operations				3	3	1/30/2025	MO Partner	
Team Building		2			2	5/1/2024	MO Partner	Martin
Technology for Trainers			1		1	1/1/2025	MO Partner	Dykes
Trainer Technology			1		1	5/1/2024	MO Partner	Martin
Dispatcher)			1		1	10/1/2025	MO Partner	Boyer
Vehicle and Foot Pursuits				2	2	1/30/2025	MO Partner	Martin
Verbal Judo for the Telecommunicator		1		1	2	3/1/2024	MO Partner	Martin
Ennagrams		1			1	9/1/2025	MO Partner	Rodgers
What Should I Tell Them?		1		1	2	5/1/2024	MO Partner	Stieffermann
Whataya Want From Me? Mentor! Coach! Dictator!		1			1	3/30/2025	MO Partner	Martin
When Character Counts		1			1	9/1/2025	MO Partner	Konarski
Woulda Coulda Shoulda: Without Regret		1			1	7/1/2025	MO Partner	Konarski
Your First Steps to Healthier Life at the Console		1			1	9/1/2025	MO Partner	Dykes
You're the Boss! Now What?		3			3	5/1/2024	MO Partner	Martin
Approaching Alzheimer's - First Responder Training <a href="https://www.alz.org/care/alzheimers-first-responder.asp">https://www.alz.org/care/alzheimers-first-responder.asp</a>		1			1	9/1/2024	ALZ	Online
AWR 160 WMD/Terrorism Awareness <a href="https://teex.org/Pages/Class.aspx?course=AWR160&amp;courseTitle=WM D/Terrorism+Awareness+for+Emergency+Responders">https://teex.org/Pages/Class.aspx?course=AWR160&amp;courseTitle=WM D/Terrorism+Awareness+for+Emergency+Responders</a>	4			4	8	9/1/2024	AWR	Online
AWR 209-W WORKING WITH THE MEDIA: A COURSE FOR RURAL FIRST RESPONDERS <a href="https://ruraltraining.org/course/awr-209-w/">https://ruraltraining.org/course/awr-209-w/</a>	2	2		2	6	9/1/2024	RDPC	Online
AWR-148 Crisis Management for School-Based Incidents - Partnering Rural Law Enforcement, First Responders, and Local School Systems <a href="https://ruraltraining.org/course/awr-148-w-crisis-management-for-school-based-incident-partnering-rural-law-enforcement-first-responders-and-the-local-school-systems/">https://ruraltraining.org/course/awr-148-w-crisis-management-for-school-based-incident-partnering-rural-law-enforcement-first-responders-and-the-local-school-systems/</a>		4		4	8	9/1/2024	RDPC	Online
IS-100 Introduction to ICS <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-100.c">https://training.fema.gov/is/courseoverview.aspx?code=IS-100.c</a>				2	2	9/1/2024	FEMA	Online

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IS-1200 TERT Team Leader <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-1200">https://training.fema.gov/is/courseoverview.aspx?code=IS-1200</a>	1	3			4	9/1/2024	FEMA	Online
IS-1300-Introduction to Continuity of Operations <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-1300">https://training.fema.gov/is/courseoverview.aspx?code=IS-1300</a>		1			1	9/1/2024	FEMA	Online
IS-144 TERT Basic <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-144">https://training.fema.gov/is/courseoverview.aspx?code=IS-144</a>				3	3	9/1/2024	FEMA	Online
IS-200 Basic ICS for Initial Response <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-200.c">https://training.fema.gov/is/courseoverview.aspx?code=IS-200.c</a>		2		2	4	9/1/2024	FEMA	Online
IS-240 Leadership and Influence <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-240.b">https://training.fema.gov/is/courseoverview.aspx?code=IS-240.b</a>		3			3	9/1/2024	FEMA	Online
IS-241 Decision Making and Problem Solving <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-241.b">https://training.fema.gov/is/courseoverview.aspx?code=IS-241.b</a>		2			2	9/1/2024	FEMA	Online
IS-242 Effective Communications <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-242.b">https://training.fema.gov/is/courseoverview.aspx?code=IS-242.b</a>		4	1	3	8	9/1/2024	FEMA	Online
(IPAWS) for Alert Originators <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-247.a">https://training.fema.gov/is/courseoverview.aspx?code=IS-247.a</a>			2		2	9/1/2024	FEMA	Online
IS-251-Integrated Public Alert and Warning System (IPAWS) for Alerting Administrators <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-251.a">https://training.fema.gov/is/courseoverview.aspx?code=IS-251.a</a>			2		2	9/1/2024	FEMA	Online
IS-325 Earthquake Basics: Science, Risk, and Mitigation <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-325">https://training.fema.gov/is/courseoverview.aspx?code=IS-325</a>				1	1	4/1/2025	FEMA	Online
IS-5 Introduction to Hazardous Materials <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-5.a">https://training.fema.gov/is/courseoverview.aspx?code=IS-5.a</a>	4	3	2	1	10	9/1/2024	FEMA	Online

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IS-520-Introduction to Continuity of Operations Planning for Pandemic Influenzas <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-520">https://training.fema.gov/is/courseoverview.aspx?code=IS-520</a>		1			1	9/1/2024	FEMA	Online
<a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-700.b">https://training.fema.gov/is/courseoverview.aspx?code=IS-700.b</a>		2		2	4	9/1/2024	FEMA	Online
IS-800-National Response Framework, An Introduction		1		2	3	9/1/2024	FEMA	Online
IS-906-Workplace Security Awareness <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-906">https://training.fema.gov/is/courseoverview.aspx?code=IS-906</a>				1	1	9/1/2024	FEMA	Online
IS-907: Active Shooter: What You Can Do <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-907">https://training.fema.gov/is/courseoverview.aspx?code=IS-907</a>				1	1	9/1/2024	FEMA	Online
IS-951 DHS Radio Interoperability <a href="https://training.fema.gov/is/courseoverview.aspx?code=IS-951">https://training.fema.gov/is/courseoverview.aspx?code=IS-951</a>			2		2	4/1/2025	FEMA	Online
MGT 335-W Event Security Planning <a href="https://ruraltraining.org/course/mgt-335-w/">https://ruraltraining.org/course/mgt-335-w/</a>	4	4	4	4	16	9/1/2024	RDPC	Online
MGT-433 Isolation and Quarantine Rural Communities <a href="https://ruraltraining.org/course/mgt-433-w-isolation-and-quarantine-for-rural-communities-a-whole-community-approach-web-based/#:~:text=MGT%2D433W%3A%20Isolation%20and%20Quarantine,of%20low%2D%20and%20high%2Dimpact">https://ruraltraining.org/course/mgt-433-w-isolation-and-quarantine-for-rural-communities-a-whole-community-approach-web-based/#:~:text=MGT%2D433W%3A%20Isolation%20and%20Quarantine,of%20low%2D%20and%20high%2Dimpact</a>		2		1	3	9/1/2024	RDPC	Online
Data and Insights (Webinar) <a href="https://ncjtc.fvtc.edu/training/details/TR00004181/TRI0004182/missing-children-on-the-autism-spectrum-outcome-data-and-insights">https://ncjtc.fvtc.edu/training/details/TR00004181/TRI0004182/missing-children-on-the-autism-spectrum-outcome-data-and-insights</a>				1	1	9/1/2024	NCJTC	Online
Missing Children on the Autism Spectrum: Tips for Response and Interaction (Webinar) <a href="https://ncjtc.fvtc.edu/training/details/TR00008737/TRI0008738/missing-children-on-the-autism-spectrum-tips-for-response-and-interaction?utm_source=cc&amp;utm_medium=email&amp;utm_campaign=2019-03-22-%20Webinars">https://ncjtc.fvtc.edu/training/details/TR00008737/TRI0008738/missing-children-on-the-autism-spectrum-tips-for-response-and-interaction?utm_source=cc&amp;utm_medium=email&amp;utm_campaign=2019-03-22-%20Webinars</a>				2	2	9/1/2024	NCJTC	Online

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Natural Gas Pipeline Emergency Personnel Awareness <a href="https://nasfm-training.org/pipeline/index.html">https://nasfm-training.org/pipeline/index.html</a>			1	1	2	9/1/2024	NASFM	Online
Natural Gas Pipeline First Responders Operations <a href="https://nasfm-training.org/pipeline/index.html">https://nasfm-training.org/pipeline/index.html</a>			3	3	6	9/1/2024	NASFM	Online
Online SAR Training for Public Safety Telecomms <a href="https://www.dhs.gov/course/ansi-training-public-safety-telecommunications">https://www.dhs.gov/course/ansi-training-public-safety-telecommunications</a>				1	1	9/1/2024	DHS	Online
Response to At-Risk and High Risk Endangered Children	3	2		3	8	12/30/2024	Dept Justice	Residence
Shield of Resilience: Signs & Symptoms Stress-PTSD <a href="https://www.samhsa.gov/dtac/shield-resilience-training-course">https://www.samhsa.gov/dtac/shield-resilience-training-course</a>		1			1	9/1/2024	POST	Online
<b>Total Hours Certified by the MO Professional Training Partnership</b>	54	121	30	124	329			

## COLOR CODING LEGEND

*EXPIRES DURING CURRENT CALENDAR YEAR	Expired - 90 day Suspension-removed after 90 days				*Newly Certified			
*PRIVATE OR SPECIALIZED INSTRUCTOR QUALIFICATION REQUIRED								
Understood		1			1	11/30/2024	Private	S. Hawkins
Always Fresh - Never Stale		1		1	2	4/1/2024	Private	Toby Akers
Be a Champion of Change		1			1	11/1/2024	Private	King
Beyond 98% (GIS)			2		2	6/1/2024	Private	Jeff Ledbetter
Creating a Training Manual Session Outline	1				1	3/1/2024	Private	Halcyon Frank
CTO Essentials		1			1	1/2/2025	Private	Kris Nichols
Diversity, Equity, & Inclusion: A Brief Overview		1			1	2/1/2025	Private	T Kelsey 911TI
Finishing Well: Leaving a Legacy		1			1	1/1/2025	Private	M. Harwell
How to Not Burnout as a Trainer		1			1	11/1/2024	Private	Cassie Sexton
Mr. Rodgers or Mr. Hyde			1		1	2/1/2024	Private	Kris Inman
Severe Weather Communications Course				1	1	3/1/2025	Private	NWS-Runnels
The Pursuit (MORE from life)		1			1	10/1/2024	Private	D'Intino

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The Spirit of Leadership: Unlock the Leader Within		1			1	10/1/2024	Private	Dru Clarke

### DIRECTIONS TO INSTRUCTORS

**If a course you have written and/or had certified through the Professional Training Partnership is NOT listed OR if you are the primary author of a course (OR HAVE COMPLETED A RECENT UPDATE) that is expired or will expire shortly - please submit certificate information to the Chairs.**